



Certificate of Express Mailing

"Express Mail" Mailing Label Number: EM049284492US

Date of Deposit: 02/26/2007

Ref: Case Docket No.: P3253C1

Application of: Yuri Shtivelman et al.

Serial Number: 09/903,022

Filing Date: 07/10/2001

Title of Case: Apparatus and Methods Enhancing Call Routing to and Within Call Centers

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner for Patents, Alexandria, VA 22313-1450.

1. Response D.
2. RCE Transmittal.
3. Duplicate RCE Transmittal.
4. Petition for Extension of Time.
5. Check for fees in the amount of \$910.00 (790/RCE;120/Ext.).
6. Certificate of express mailing.
7. Postcard listing contents.

Sheri Beasley

(Typed or printed name of person mailing paper or fee)

Sheri Beasley
(Signature of person mailing papers or fee)